



Heritage Oaks Memorial Chapel

FD1990

Funeral and Cremation Services

GENERAL PRICE LIST

This price list is effective March 12, 2019 and supersedes all pricing on previous price lists published by Heritage Oaks Memorial Chapel.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Prior to drafting any contract for goods and services, the responsible party or the decedent's survivor who is handling the funeral arrangements is entitled to receive a copy of any pre-need agreement in the possession of our funeral establishment that has been signed, paid for in full or in part, by or on behalf of the decedent.

PROFESSIONAL SERVICES

Basic services of Funeral Director, staff & overhead \$1,425

Our services include: 24 hour availability of staff, arranging disposition details, conducting the arrangement conference, necessary clerical support, consulting with family and clergy or other third parties. In addition, this fee includes a proportionate share of our unallocated overhead costs, to include compliance with local, State and Federal regulatory requirements.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving of remains.

EMBALMING \$ 650

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial. Our charge for embalming includes bathing, dressing and casketing of the deceased, as well as basic hairstyling (special hairstyles not included).

OTHER PREPARATION OF THE BODY

Autopsy repair	\$ 175
Minimal preparation of the deceased (<i>bathing, dressing and casketing</i>)	\$ 325
Restorative art (<i>will be necessary in certain situations to allow for viewing</i>) Minimum charge	\$ 300
Use of preparation room for ceremonial or medical preparation of unembalmed remains	\$ 400
Refrigeration (<i>temporary preservation of remains up to 5 days; \$50 per day beyond</i>)	\$ 325
Specialty hairstyling (<i>cutting and/or coloring</i>)	\$ 100

TRANSPORTATION

Transfer of remains to Heritage Oaks Memorial Chapel (<i>beyond 30 miles add \$100.00; beyond 50 miles add \$2.50 per mile</i>)	\$ 425
Additional charge for a transfer of remains from a residence or small care home	\$ 110
Additional charge for transport of a person weighing over 300 lbs.	\$ 200
Transfer to or from Sacramento International Airport	\$ 250
Transfer to or from San Francisco International Airport	\$ 425
Funeral coach (<i>within 20 miles, beyond 20 miles add \$3.00 per mile</i>)	\$ 375
Flower/utility vehicle and attendant	\$ 175
Delivery of casketed or cremated remains to the Sacramento Valley National Cemetery in Dixon	\$ 225
Limousine within 30 mile radius from Heritage Oaks Memorial Chapel	
Accommodates 8-9 persons (<i>3 hour base rate, \$125 per hour thereafter</i>)	\$ 300
Accommodates 14-15 persons (<i>3 hour base rate, \$125 per hour thereafter</i>)	\$ 450
Limousine for transport to Sacramento Valley National Cemetery	
Accommodates 8-9 persons (<i>4 hour base rate, \$125 per hour thereafter</i>)	\$ 400
Accommodates 14-15 persons (<i>4 hour base rate, \$125 per hour thereafter</i>)	\$ 550
Motorcycle escorts each, weekdays (<i>minimum of two required when a procession is desired</i>)	\$ 200

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Heritage Oaks Memorial Chapel • 6920 Destiny Drive • Rocklin, CA 95677 • FD # 1990

Page 1 916-791-CARE (916-791-2273) 24 hours • Fax 916-720-0448 • www.HeritageOaksMemorialChapel.com

01.23.2019

FOR MORE INFORMATION ON FUNERAL, CEMETERY AND CREMATION MATTERS, CONTACT THE DEPARTMENT OF CONSUMER AFFAIRS, CEMETERY & FUNERAL BUREAU, 1625 NORTH MARKET BLVD, SUITE S-208, SACRAMENTO, CA 95834, OR PHONE 916-574-7870.

USE OF FACILITIES, EQUIPMENT AND STAFF

Use of our facilities and staff for a private viewing, 45 minutes during regular weekday business hours limited to 10 persons	\$ 300
Use of our facilities and staff for viewing per three hours during regular weekday business hours	\$ 475
Use of our facilities and staff for evening or weekend service	\$ 675
Use of our facilities and staff for funeral ceremony	\$ 475
Use of our facilities and staff for a weekend or evening service	\$ 675
Additional charge for use of our facilities and staff for holiday services (<i>no services on Christmas, New Years Day, Thanksgiving or Easter</i>)	\$ 775
Use of our facilities and staff for memorial service/celebration of life	\$ 475
Facility clean up charge when food is part of the service	\$ 200
Use of equipment and staff for graveside or niche-side service (<i>within 20 mile radius</i>)	\$ 475
Use of equipment and staff for service at another location (<i>within 20 mile radius</i>) (<i>not including charges for facility rental</i>)	\$ 475
Witness of scheduled beginning of cremation/witness internment (no more than 5 people)	\$ 250
Use of our facilities and staff for a reception, includes cleaning	\$ 650
Table setup for reception after a funeral or memorial service	\$ 150
Weekend use of our facilities (first 3 hours, \$165 per hour thereafter, additional fees may apply)	\$ 675

Forwarding Remains to Another Funeral Home Located Within the United States \$1,995
Includes basic services of Funeral Director, staff and overhead; local transportation of the remains to Heritage Oaks Memorial Chapel and the airport (SMF); embalming; secure and file the Death Certificate and Burial Permit. This charge does not include airline fees or shipping container which will be required for transport by air to any destination or international transfer.

International Forwarding of Remains \$2,750
Includes all items included in forwarding remains to another funeral home located within the United States plus transfer of remains to the San Francisco International Airport, consulate paperwork courier charge (not including consulate fees, document translation fees, and airline fees)
 Notary Services, usually required for International forwarding Starting at \$ 350

Receiving Remains from Another Funeral Home Out of Our Service Area \$1,395
Includes basic services of Funeral Director, staff and overhead; local transportation of the remains from the airport (SMF) to Heritage Oaks Memorial Chapel; and securing a Burial Permit. (This charge does not include airline fees, importation fees, viewing or services.)

Immediate Burial \$1,895
Includes basic services of Funeral Director, staff and overhead; local transportation of the remains to Heritage Oaks Memorial Chapel; secure and file the Death Certificate and Burial Permit; refrigeration. Casket is required at additional cost. A complete casket price list will be provided at Heritage Oaks Memorial Chapel. Local delivery of remains to a cemetery within 20-mile radius included. (Viewing can be arranged at an additional cost.) Graveside service is not included.

Direct Cremation
Includes basic services of Funeral Director, staff and overhead; local transportation of the remains to Heritage Oaks Memorial Chapel; refrigeration; secure and file the Death Certificate and Burial Permit; cremation and processing for a deceased weighing up to 300 pounds.

If a direct cremation is desired, an alternative container is required by the crematory. Alternative containers encase the body and can be made of materials such as fiberboard or composition materials (with or without an outside covering). The container we provide is cardboard.

Direct cremation with container provided by purchaser	\$1,245
Direct cremation with a cardboard container*	\$1,295
Direct cremation up to 400 pounds	Additional \$ 250
Direct cremation up to 500 pounds	Additional \$ 350
Direct cremation over 500 pounds, subject to charges by Crematory	Additional Minimum \$ 450
Expedited Cremation Fee	\$ 275
Additional fee for cremation when wood casket is used	\$ 175
Basic cardboard cremation container	\$ 50
Reinforced cremation container required for a deceased weighing over 300 pounds	\$ 150
Upgraded cremation container	\$ 150
Additional fee for witnessing beginning of cremation (<i>limited to 5 people</i>)	\$ 250
Additional charge for a transfer of remains from a residence or small care home	\$ 110
Local delivery of cremated remains (within 20 mile radius)	\$ 75
Shipment of cremated remains within the United States via Registered Mail	\$ 135
Unattended aerial scattering of cremated remains	Starting at \$ 350
Attended scattering at sea of cremated remains (<i>price varies depending on location</i>)	Range from \$400 to \$1,750
Crematory Fee* (included in preplans over 6 months to cover increasing fuel cost)	\$ 300
Pacemaker removal	\$ 55
Transferring of cremated remains into full size or keepsake urns that are purchased from a 3 rd party	\$ 100

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MERCHANDISE THERE IS NO SCIENTIFIC OR OTHER EVIDENCE THAT ANY CASKET WITH A SEALING DEVICE WILL PRESERVE HUMAN REMAINS.

Adult caskets (<i>a complete price list will be provided at Heritage Oaks Memorial Chapel</i>)	\$895 to \$	14,995
(Caskets may not always appear on the Family Advisor screen as they may be out of stock, a full photo book is available)		
Infant and Child caskets (<i>a complete price list will be provided at Heritage Oaks Memorial Chapel</i>)	\$275 to \$	3,295
Alternative Containers (<i>a complete price list will be provided at Heritage Oaks Memorial Chapel</i>)	\$	150
Aria Poplar Rental Casket, Rosetan Crepe Interior (<i>available only for deceased weighing up to 250 pounds</i>)	\$	995
Air Shipping Container	\$	150
Urn or Cremated Remains Container	\$ 85 to \$	2,425
Scattering Urns		Varies
Urn Engraving Fee	\$	150
Memorial Box Set (<i>includes guest register book, 100 service folders & prayer cards, 25 acknowledgement cards</i>)	\$ 165 to \$	225
Guest Register Book		Starting at \$95
Memorial Folders (<i>100 count, and 250 count, color</i>)		Starting at \$75
Prayer Cards (<i>100 count, color</i>)		Starting at \$75
Acknowledgment Cards with Envelopes (<i>25 count</i>)	\$	40
Flowers/Casket Sprays	\$	Varies
Personalized Memorial Items and Jewelry	\$	Varies
Crucifix	\$	Varies
Eternal Tribute Webpage with Optional Video Tribute (up to 60 pictures), (Life Story on our Website Tributes Page)	\$	140
Tribute video only (up to 60 pictures, photos scanned at additional cost)	\$	110
Tribute video (up to 60 pictures) when included with Memorial Book Set	\$	85
Scanning of up to 60 pictures for use in a Tribute Video	\$	225
Additional copy of Tribute Video DVDs each	\$	25
Additional copy of Tribute Video on Flash Drive dz h	\$	30
Temporary Grave Marker	\$	70
Urn filling fee if the urn or keepsake is not purchased from Heritage Oaks Memorial Chapel	\$	100
Custom Portrait Canvas Art Keepsake	8"x10" \$59 or 13"x19" \$99	
Flag Case with Military Branch Medallion	\$	190

CASH ADVANCE

When payment for a stand-alone cash advance item is made by credit card, a credit card convenience fee of 4.0% will be charged

DCA Fee (<i>required by California State Department of Consumer Affairs for each cremation</i>)	\$	8 ⁵⁰
Burial Permit fee (<i>required by the State of California for all burials and cremations</i>)	\$	12
Certified copy of Death Certificate (each)	\$	21
State Amendment Fee for Burial Permit when the death occurred more than one year ago	\$	23
<i>(If county in which death occurs charges more than \$21 per Death Certificate, the actual cost will be charged)</i>		
Paid newspaper death notices		Market Rate

SPECIAL ARRANGEMENTS & SERVICE FEES

Clergy/Minister (<i>when arrangements made through Heritage Oaks Memorial Chapel</i>)	\$250 to \$	350
Musicians	\$	Varies
Dove or Butterfly release (<i>arrangements made by Heritage Oaks Memorial Chapel</i>)	\$	Varies
Shipping charges and forwarding of documents out of funeral home		Market Rate
Professional video recording services	\$	Varies
Refiling fee for Burial Permits and Death Certificates	\$	25
Returned check charge	\$	30
Credit card convenience fee. Applies to all credit cards used for payment.		4% of Total Amount
Fee for placing newspaper death notices (obituary)	\$	25
Administrative manpower fee per hour	\$	50
Mailing of Death Certificates, 1 st Class postage (expedited at additional cost)	\$	15
Life insurance assignment fee (other than Homesteaders, Forethought or National Guardian Life)	\$	100
Pallbearer Fee (4 Pallbearers) Applicable when family or cemetery cannot provide pallbearers	\$	450

SERVICE PACKAGES

The packages described below offer a package discount when compared to the itemized selections on the General Price List. These packages include selecting a casket or cremation container from Heritage Oaks Memorial Chapel. The cost of the casket or container you select will be added to the price of the package you choose. Since the packages include various types of services, no credits will be given for items declined. Any item selected that is not included in the package is considered an additional charge.

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Traditional Funeral Service	Itemized \$4,544	Package Price \$4,495
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; embalming and other preparation of the body to include cosmetics, dressing and casketing; use of facilities and staff for viewing; use of facilities, equipment and staff for funeral ceremony and graveside committal (within 20 mile radius); funeral coach, flower van, and memorial box set (value up to \$165 retail), 13"x19" Custom Portrait Canvas Art Keepsake (\$99 value), and Memorial Video Tribute.</i>		
Traditional Funeral Service With Additional Evening Service	Itemized \$5,095	Package Price \$4,695
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; embalming and other preparation of the body to include cosmetics, dressing and casketing; use of facilities and staff for viewing; use of facilities, equipment and staff for evening service; use of facilities and staff for funeral ceremony and graveside committal (within 20 mile radius); funeral coach, flower van, and memorial box set (value up to \$165 retail), 13"x19" Custom Portrait Canvas Art Keepsake (\$99 value), and Memorial Video Tribute.</i>		
Graveside Service With Embalming	Itemized \$3,670	Package Price \$3,395
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; embalming and other preparation of the body to include cosmetics, dressing and casketing; use of equipment and staff for graveside committal service; funeral coach, flower van (within 20 mile radius), and Memorial Tribute Video.</i>		
Graveside Service Without Embalming	Itemized \$3,345	Package Price \$3,195
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; refrigeration (up to 4 days), preparation of the body to include cosmetics, dressing and casketing; use of equipment and staff for graveside committal service; funeral coach, flower van (within 20 mile radius), and Memorial Tribute Video.</i>		
Graveside or Niche-side Service With Cremation	Itemized \$3,740	Package Price \$3,295
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; refrigeration (up to 4 days), cremation and processing for deceased weighing up to 300 pounds, use of staff for graveside committal service (burial or Niche), flower van (within 20 mile radius), and Memorial Tribute Video.</i>		
Traditional Service With Cremation	Itemized \$5,119	Package Price \$4,995
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; embalming and other preparation of the body to include cosmetics, dressing and casketing; use of facilities and staff for viewing and funeral service; flower van, cremation and processing for deceased weighing up to 300 pounds, use of equipment and staff for graveside committal service (within 20 mile radius), memorial box set (value up to \$165 retail), 13"x19" Custom Portrait Canvas Art Keepsake (\$99 value), and Memorial Video Tribute.</i>		
Memorial Service With Burial	Itemized \$4,394	Package Price \$3,995
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; preparation of the body to include cosmetics, dressing and casketing; use of facilities, equipment and staff for memorial/celebration of life service and committal (within 20 mile radius); funeral coach, flower van, memorial box set (value up to \$165 retail), 13"x19" Custom Portrait Canvas Art Keepsake (\$99 value), and Memorial Video Tribute.</i>		
Memorial/Celebration of Life Service With Cremation	Itemized \$3,669	Package Price \$3,395
<i>Includes the basic services of Funeral Director, staff and overhead; local transportation of the remains to the funeral home; secure and file the Death Certificate and Burial Permit; refrigeration (up to 4 days), use of facilities, equipment and staff for memorial/celebration of life service; cremation and processing of deceased weighing up to 300 pounds, memorial box set (value up to \$165 retail), 13"x19" Custom Portrait Canvas Art Keepsake (\$99 value), and Memorial Video Tribute.</i>		

Advanced Planning

Guaranteed pricing on products and services is provided when the preplan is funded with life insurance provided by Heritage Oaks Memorial Chapel representatives (excluding all cash advance items and sales tax). For All Direct Cremation prearrangements over 6 months, add a \$300 Crematory Fee.

DISCOUNT POLICY

U.S. Military Active Duty and Veterans, Police, Fire Fighters: A ten percent (10%) discount on services will be extended to any honorably discharged veteran of the United States Armed Forces and their spouse (DD 214 required). The 10% discount does not apply to our low priced Direct Cremation Package. The discount will apply on all other service packages. Merchandise, cash advance, long distance fees, sales tax and weekend service fees will be at full or normal charges. Arrangements for military honors and/or burial at a National Cemetery is included in our basic service charge.

Children Age 2-12: It is the policy of Heritage Oaks Memorial Chapel, for children of families who are residents of the greater Sacramento area and South Placer County, and US citizens, to provide our funeral home services at a twenty percent (20%) discount of our standard service fees for those up to age 12. Merchandise, cash advance, sales tax, long distance charges, and weekend service fees will be at full or normal charges.

Infants: A 50% discount is given on the cremation of infants up to age 2 years or who are still born or miscarried.

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